



FORT BELVOIR, Va. – Navy Vice Adm. John Mateczun, Joint Task Force National Capital Region Medical commander, speaks to members of the media during a media round table event at Fort Belvoir Community Hospital on Aug. 18. Mateczun joined with other Navy, Army and Air Force medical officials to discuss the new \$1 billion hospital, as well as Walter Reed National Military Medical Center at Bethesda and other JTF CapMed health care facilities and programs in the region. (Defense Department photo by Marc Barnes)



BRAC wrap-up—new beginnings

Ann Brandstadter, strategic communications, JTF CapMed

Sept. 15, 2011 marked the end of an era and a time of new beginnings. It was the deadline to complete Base Realignment and Closure projects such as the closing of Walter Reed Army Medical Center, the opening of Fort Belvoir Community Hospital and the newly renamed and expanded Walter Reed National Military Medical Center, Bethesda, Md.

In August, two new buildings opened at WRNMMC—the new Warrior Complex (Building 62), which includes a drop-in day care center, Austin’s Playroom, dedicated by the Mario Lemieux Foundation, and the new office building and gym (Building 17).

August also marked the historic moves of the last patients from WRAMC and DeWitt Army Medical Center to the WRNMMC and FBCH. Malcolm Grow Medical Center became Malcolm Grow Medical Clinic. The Integrated Referral Management and Appointing Center, or IRMAC, was created to offer patients a centralized call center to make appointments with physicians. Fort Belvoir Community Hospital opened its doors to patients Aug. 31 and the very same day the first baby was born. A variety of new and updated facilities and programs at both hospitals are now available to Wounded Warriors and their Families, active duty service

members and beneficiaries.

New capabilities at WRNMMC:

- Consolidated Cancer Center
- Comprehensive Warrior Transition Support Services
- Level II Trauma Care
- Military Advanced Treatment Center (MATC)
- National Intrepid Center of Excellence

New capabilities at FBCH:

- Adult Oncology Services
- Breast Center
- Cardiac Catheterization Lab
- Chiropractic Services
- Comprehensive Warrior Transition Support Services

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Significant dates:

Aug. 27

National Naval Medical Center became Walter Reed National Military Medical Center

Aug. 31

The official opening day of Fort Belvoir Community Hospital

Sept. 15

Malcolm Grow Medical Clinic became an outpatient clinic

Events

Sept. 28

Outpatient Warrior Town Hall, 0900-1100, WRNMMC

WRNMMC Change of Command Ceremony, 1400

Malcolm Grow completes final phase of transformation for NCR military medicine

Aletha Frost, Air Force District of Washington Public Affairs

79th Medical Wing, Joint Base Andrews, Md. -- More than 150 distinguished guests and visitors throughout the National Capital Region were on hand Sept. 15 at Joint Base Andrews, Md. to mark the end of overnight inpatient services at Malcolm Grow Medical Center.

As part of Base Realignment and Closure Act, Malcolm Grow Medical Center became a robust ambulatory services clinic. All overnight inpatient services will be provided at Walter Reed National Military Medical Center, Bethesda Md., Fort Belvoir Community Hospital, Ft. Belvoir, Va., or Southern Maryland Hospital Center, Clinton, Md.

The ceremony was hosted by Maj. Gen. (Dr.) Gerard Caron, 79th Medical Wing commander, who showcased the newly renamed Malcolm Grown Medical Clinic and clarified the mission re-designation for MGMC patients.

"We are not closing," said Caron. "I want to make that clear. Continuing to provide the best health care to all of our beneficiaries remains

MGMC's top priority as we transition to an integrated health care system in the National Capital Region."

The change consolidates inpatient medical services for eligible NCR beneficiaries into two military facilities, fostering collaboration in all NCR medical treatment facilities as appropriate.

"We look forward to a fruitful partnership with Walter Reed National Military Medical Center, now the largest medical center in the Department of Defense," said Caron.

MGMC will continue its dedication to high-quality, patient-centered care, with a clear focus on safety and customer service.

"Patient care is MGMC's first priority," said Col. (Dr.) Rudy Cachueta, 779th Medical Group commander. "We will continue to present a significant medical capability to our 30,000-plus prime enrolled beneficiaries and to the NCR with a robust outpatient clinic and ambulatory surgery center."

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Air Force Maj. Gen Gerald Caron, 79th Medical Wing commander, and Air Force Col. Rudolph Cachueta, 779th Medical Group commander, Joint Base Andrews Md., seal the doors to the Malcolm Grow Medical Center's Intensive Care Unit for the last time during a ceremony renaming the facility - Malcolm Grow Medical Clinic. (U.S. Air Force photo by Staff Sgt. Raymond Mills)





JTF CapMed

The Joint Task Force National Capital Region Medical is a fully functional Standing Joint Task Force reporting directly to the Secretary of Defense through the Deputy Secretary of Defense. The JTF CapMed was charged with leading the way for the effective and efficient realignment and enhancement of military health care in the National Capital Region.

Navy Vice Adm. John Mateczun, M.D.
commander

Army Maj. Gen. Steve Jones, M.D.
deputy commander

Army Command Sgt. Maj. Donna Brock
senior enlisted leader

Christine Bruzek-Kohler, Ed.D.
executive director,
health care operations

Scott Wardell
executive director,
administrative operations

Christopher A. Lopez
director, communications

National Capital Region Medical beneficiary reassignment update

By Navy Cdr Matt Bouma, chief, Healthcare Business Operations, JTF CapMed

Walter Reed National Military Medical Center, Bethesda, Md., and the new Fort Belvoir Community Hospital have officially opened their doors. These two hospitals along with the other regional Military Treatment Facilities will provide primary health care to more than 280,000 enrolled military beneficiaries within the National Capitol Region.



than 700 calls from beneficiaries who had questions regarding their reassignment. For more detailed inquiries that required PCM reassignment or an MTF change, the call agents were able to network these requests to the appropriate personnel at JTF CapMed or the TRICARE Service Center.

As part of the Base Realignment and Closure process, the Joint Task Force National Capital Region Medical sent notification letters to enrolled beneficiaries of the National Naval Medical Center and Walter Reed Army Medical Center in December 2010 and May 2011. The goal was to inform beneficiaries of any upcoming changes, and to improve the reassignment process by asking members for feedback relative to their projected medical facility enrollment location. The responses from these letters, as well as specific TRICARE guidelines based on time and distance standards relative to members' homes were taken into consideration. This allowed for over 34,000 notification letters to be mailed to beneficiaries in early August 2011 that informed persons of their final Primary Care Manager and MTF assignment.

After the planned Sept. 23 closure of the hotline, assistance with general information, benefits, claims, eligibility, authorizations and provider inquiries will be coordinated through the TRICARE Service Center at 1-877-TRICARE (874-2273) available Monday through Friday 7 a.m. to 7 p.m. Eastern Standard Time. Many beneficiaries may also utilize the Beneficiary Web Enrollment website to request changes in PCM or MTF assignment. Information on this can be found at: <https://www.hnfs.com/content/hnfs/home/tn/bene/enroll/tools/bwe.html>

Additionally, JTF CapMed maintains other means for beneficiaries to ask questions or review information about the reassignment process. Persons are encouraged to visit www.capmed.mil or send an email to jtfcapmedquestions@med.navy.mil. For those who use social media, they can follow the progress of NCR projects on [facebook.com/jtfcapmed](https://www.facebook.com/jtfcapmed) and twitter.com/jtfcapmed.

To assist in facilitating this process and answer questions that these reassignment letters generated, a Customer Service Hotline was also initiated in August, and fielded more

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Share your thoughts about JTF CapMed's *The Voice* newsletter by emailing Ann.Brandstadter@med.navy.mil



National Capital Region Medical

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- Comprehensive Behavior Health Services to include mild Traumatic Brain Injury
- Endocrinology
- Executive Medicine Clinic
- Infectious Disease Clinic
- Inpatient Pediatric care
- Intensive Care Unit
- Interventional Radiology
- Laser Eye Center
- Neurology
- Nuclear Medicine
- Oral Surgery
- Pain Clinic
- Patient Resource Library
- Pulmonary Clinic
- Radiation Oncology
- Rheumatology
- VA Health Clinic
- Vascular surgery

Commander's Corner by Navy Vice Adm. John Mateczun, M.D.



Navy Vice Adm. John Mateczun, M.D., commander, JTF CapMed

Congratulations, you made history by successfully completing the most complex and largest Base Realignment and Closure project in the history of the Department of Defense. The combined projects for the Walter Reed National Military Medical Center and Fort Belvoir Community Hospital represent \$2.8 billion in construction and outfitting of over three million square feet of new and renovated medical and administrative space; the relocation of over 4,200 personnel and 224 Wounded Warriors and their families.

This is a new beginning; we now have the opportunity to form the first truly integrated regional healthcare system within the Military Health System. We already are operating a new Integrated Referral Management and Appointing Center, providing a patient friendly and standardized way for patients to schedule appointments at both hospitals. Over the next few months, we will begin laying the ground work to achieve additional world-class standards at both hospitals. The Walter Reed National Military Medical Center and Fort Belvoir Community Hospital will become the standard for integrated care delivery in military medicine. I am proud to be associated with such a great team of dedicated and committed professionals. Thank you for all that you do every day to care for our Nation's Heroes, and their Families.

CHRC Meets personnel needs of a transitioning workforce

By Adam Herman, HR specialist, CHRC

The Civilian Human Resources Center opened its doors for business on Aug. 15. The CHRC provides human resources services for Department of Defense employees who deliver and support medical care in the National Capital Region and serve as advisors to assist employees, management and leadership with the full range of HR functions. The CHRC provides HR support for a customer base of over 4,000 civilians throughout the NCR.

With a local on-site presence at both the Walter Reed National Military Medical Center, Bethesda, Md. and at Fort Belvoir Community Hospital, the CHRC staff partners with its customers to provide face-to-face support for recruiting and filling

vacancies, labor and employee relations, human resources related training, performance management, workers' compensation, strategic workforce planning, retirement and benefits counseling.

The Civilian Personnel Online Portal, or CPOL, is a specialized, automated tool used by the CHRC staff to deliver advice, guidance and recruitment to its customers. The CHRC also conducts specialized recruitment for direct-hire and hard-to-fill medical occupations. These efforts help to support the CHRC's mission and bring world-class medical health care to the military and their families members.

CHRC customers include:

- JTF CapMed Headquarters

- Walter Reed National Military Medical Center (Bethesda)
- Fort Belvoir Community Hospital
- DiLorenzo TRICARE Health Clinic (Pentagon)
- Tri-Service Dental Clinic (Pentagon)
- Joint Pathology Center (JPC)
- National Intrepid Center of Excellence (NICoE)
- Carderock Branch Clinic
- Integrated Referral Management Appointing Center (IRMAC)

Please feel free to contact the CHRC with any questions or concerns at the CHRC Hotline at 301-319-8387, or via email at JTFCAPMED.CHRC@med.navy.mil.



Hockey legend Mario Lemieux, his wife, Nathalie, and son, Austin, join Navy Vice Adm. John M. Mateczun, far right, commander of Joint Task Force National Capital Region Medical, and Navy Rear Adm. Matthew Nathan, far left, commander of Walter Reed National Military Medical Center, in cutting the ribbon to officially open Austin's Warrior Playroom at the Warrior Complex on Naval Support Activity Bethesda, Md., Sept. 7. The playroom offers children care while their parents attend medical appointments. (DoD photo by Elaine Sanchez)



Austin's Playroom lends a hand to military families

By Bernard S. Little, Journal staff writer

Austin Lemieux, son of NHL Hall of Famer Mario Lemieux, officially opened "Austin's Playroom" aboard Naval Support Activity Bethesda as he cut the ribbon at the entrance on Sept. 7. Austin's Playroom was dedicated by The Mario Lemieux Foundation, which was founded by retired National Hockey League Hall of Famer and two-time Stanley Cup winner Mario Lemieux, and his wife Nathalie.

Austin's Playroom, located on Naval Support Activity Bethesda in Tranquility Hall, is an initiative of The Lemieux Project established by Lemieux and his wife Nathalie, following their personal experiences while caring for Austin, born prematurely in 1996, weighing just two pounds. The Lemieux family already had two young daughters, and found it difficult to manage the family's time together while in the hospital. It was then that they dreamed of someday helping future families who find themselves in similar situations. Today, Austin is a vibrant 15-year-old.

Navy Vice Adm. John M. Mateczun, commander, Joint Task Force National Capital Region Medical, and Navy Rear Adm. Matthew Nathan, commander, Navy Medicine National Capital Area and WRNMMC, joined the Lemieux family for the ribbon-cutting ceremony.

"We in military medicine spend our lives serving those who serve our country, and you are helping to serve those people who serve our country with this contribution," Mateczun said in thanking the Lemieux family, their foundation and its contributors who made the playroom possible. "We're extraordinarily appreciative for this gift," he said.

Nathan said, "Austin's Playroom is a place dedicated to the welfare and happiness of children of Wounded Warriors and their Families. It can provide a pleasant distraction and an environment where they can understand a little bit more about what is happening with their dad, mom, uncle, aunt, brother or sister. This room is bright, cheerful, full of life, hope and help."

Mateczun said the country has invested \$2.8 billion in hospitals in the National Capital Region "to make sure we're fulfilling our covenant with America's sons and daughters who come back from war." He said WRNMMC and the new Fort Belvoir Community Hospital in northern Virginia, make up the largest infrastructure investment ever made in the military health system, but "it's all about taking care of our patients and being able to serve those who have served." This include not only providing the best primary care, but also the best in housing, lodging and other services, such as family care assistance.

Army promotes JTF CapMed deputy commander

Katrina Skinner, JTF CapMed

Sept. 1, 2011 --- A crowd of supporters and distinguished guests gathered in the lobby of the Northern Regional Medical Command building at the historic Walter Reed Army Medical Center for the promotion of Army Brig. Gen. Stephen Jones to the rank of Major General. This was one of the last official military ceremonies that was performed at Walter Reed. It was fitting that Maj. Gen. Jones stood next to Army Surgeon General, Lt. Gen. Eric Schoomaker—both who were previously stationed at Walter Reed. In his acceptance speech, the newly promoted Jones recalled his days as a young intern at Walter Reed, where he would go to collect his thoughts while being on call. Walter Reed was a place where his family worked and received their medical care—it was his family’s hospital.

Jones’ second star was pinned on by his wife, U.S. Army (Ret.) Col. Kristen B. Raines, and Lt. Gen. Schoomaker. Jones thanked his family members and distinguished guests, which included Navy Vice Adm. John M.



Lt. Gen. Schoomaker delivers the certificate of promotion to Major General Jones. (Photo by Katrina Skinner).

Mateczun, commander of Joint Task Force National Capital Region Medical, Air Force Maj. Gen. Gerard Caron, commander of the 79TH Medical Wing, Army Brig. Gen. Joseph Carvalho Jr., commanding general, Northern Region Medical Command, and Dr. Charles L. Rice, president, Uniformed Services University of the Health Sciences.

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"Malcolm Grow Medical Clinic's re-designation completed the final phase of transformation of military medicine in the NCR as mandated under BRAC 2005 Law," said Navy Vice Adm. John Mateczun, JTF CapMed commander.

The MGMC staff commemorated the closure of its intensive care unit and overnight inpatient ward with a celebratory cake as they watched Caron and Cachuela close the unit's doors for the last time.

"MGMC will retain all the medical and surgical specialties pre-BRAC. Its role in taking care of the Nation's Wounded, Ill and Injured in the Aeromedical Staging Facility will remain as well as we continue to provide health service support to Joint Base Andrews," said Cachuela.

Continuing medical services provided by Malcolm Grow Medical Clinic will include:

- Aeromedical Staging Facility
- Allergy/Immunizations
- Ambulatory Surgery Center
- Cardio/pulmonary
- Chiropractics
- Emergent Care Services
- Family Health
- Flight medicine w/Navy
- Internal medicine
- Mental Health
- OB/GYN (external partnership)
- Operational Medicine
- Ophthalmology
- Optometry
- Oral surgery/Navy Dental
- Orthopedics
- Otorhinolaryngology
- Outpatient Dental
- Pathology/Laboratory services
- Pediatrics
- Pharmacy

- Physical/Occupational Therapy
- Public Health/Audiology
- Radiology
- Specialty Medical Clinics (includes Dermatology, Gastroenterology, Neurology, and Acupuncture)
- Surgery Clinic
- Urology

"Beginning this month, Malcolm Grow takes on the mission to provide fitness-for-duty determinations for Air Force members assigned to the European Theater," said Caron. "Partnering with the Veterans Health System in Washington D.C., we'll ensure expedited disability and benefits determination while the service member is still on active duty. We are charged with reducing wait times; providing the best care for all members and supporting smooth transitions to civilian life."